



# Parts Return Authorization Form

This form must be completed and returned with the product. Incomplete information may delay the process and constitute a denial of warranty. Failure to supply required information within 15 days of return may also result in denial of warranty or new return credit. All returns must be in saleable condition and in original packaging. Returns made after 15 days are subject to 15% restocking fee. Special orders are non-returnable. Freight charges may be applicable.

**Date:** \_\_\_\_\_  
**Customer #:** \_\_\_\_\_  
**Company Name:** \_\_\_\_\_  
**Address:** \_\_\_\_\_  
**City:** \_\_\_\_\_  
**Province:** \_\_\_\_\_  
**Postal Code:** \_\_\_\_\_  
**Original Invoice #:** \_\_\_\_\_

**Contact Name:** \_\_\_\_\_  
**Contact Phone:** \_\_\_\_\_  
**Contact Email:** \_\_\_\_\_  
**Vehicle Make:** \_\_\_\_\_  
**Vehicle Year:** \_\_\_\_\_  
**VIN #:** \_\_\_\_\_  
**Mileage:** \_\_\_\_\_  
**Date Installed/Removed:** \_\_\_\_\_

QTY	Part Number	Product Description	Reason for Return	Reason #

**Returned By:** \_\_\_\_\_

**1 = New Return / 2 = Warranty / 3 = Consignment / 4 = Core**

## Customer Comments

## Westrans Internal use / Inspection Comments

NR-New Return GS / N1-Picking Error / N2-Customer Order Error / N3-WST Order Error / N4-Other-Please Specify / Vendor Warranty

**Date:** \_\_\_\_\_

Warranty Granted  Warranty Denied

Credit Granted

- Account Credit
- Credit Card Refund
- Cheque Refund

**Authorized By:** \_\_\_\_\_

**Email: [warranty@westrans.com](mailto:warranty@westrans.com)**

**WINNIPEG MB:** 515 Oak Point HWY, R2R 1V2 • **Tel:** 204-633-9272 • **Toll Free:** 1-800-463-6461 • **Fax:** 204-632-6305

**REGINA SK:** 559 McDonald St. S4N 4X1 • **Tel:** 306-721-7211 • **Toll Free:** 1-800-667-7211 • **Fax:** 306-721-7215

**THUNDER BAY ON:** 1109 Russell St. P7B 5M6 • **Tel:** 807-623-7773 • **Toll Free:** 1800-465-6915 • **Fax:** 807-623-7203