

If your Horton Product should fail, Horton wants to help you. Here is some general information to help you get started on our warranty process. Any questions not answered here can be answered by emailing us: [warranty@westrans.com](mailto:warranty@westrans.com).

If your Horton Product should fail (Purchased from Westrans), Westrans wants to help you. Visit our Warranty [FAQ](#) to learn more about our warranty process.

Required fields are marked \*

You will need the length, width, height, and weight of the package that you will use when shipping your parts to Horton before you continue.

## User / Vehicle Owner

Company

Contact

Title

Tel.

Email

City

State/Province

Postal Code

Country

## Vehicle Profile

VIN or Chassis Number

Vehicle Type\*

0 of 17 max characters

Was the failed part factory-installed (OEM)?\*

Yes  No

## Failure Information

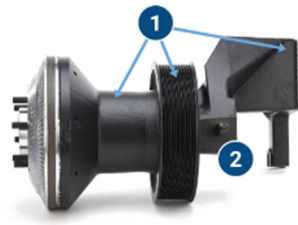
Original Purchase date of failed part (or in-service date of Vehicle if Part is OEM)\*

Select Your Part From the List Below (Click on a product image to view additional images)\*

DM/DMA

Part number and serial number stamped or on sticker

1. Shaft length, pulley size, and mounting bracket will vary
2. Airline



Klondike (K32)

1. Part number and serial number stamped or on sticker
2. Metal cylinder



RCV250

1. Center of cover protrudes outward and has part number and serial number pin stamped
2. Mounting bracket will vary
3. Connector end will vary



Fans

Part number and serial number stamped or on sticker

1. Quantity of blades will vary
2. Center disc pilot size and bolt hole quantity will vary



VS

1. Part number and serial number stamped or on sticker
2. ARB bolted on to clutch
3. Connector end will vary
4. Does NOT have a QR code.



All Other

May include:

- Repair kits
- HT650
- RCX / LCX
- HT/S
- EC450
- Controllers
- Switches



## Failed Part Profile

(Warranty will not be processed without unit returned to Horton within 60 days of the failure.)

## Describe Failure

0 of 300 max characters

## Distance Traveled on Failed Part\*

(Distance traveled at failure time minus distance traveled when installed)

Miles  Km  Hours

## Replacement Part

In order to be eligible for warranty, a Horton kit/replacement clutch to repair/replace the failed unit must be purchased. Enter that replacement information below:

Without a Horton replacement part sold, a claim cannot be processed and will be denied.

## Replacement Parts\*

Repair/Replacement Date

Horton Replacement Part #

Horton Part Name














## Non-Warrantable Part Return

If this claim is rejected, would you like us to send the part back to you?\*

Yes  No

## Filing Information

Note: All Horton parts and repair documents must be returned to be eligible for warranty consideration within 60 days of the failure.

## Additional Comments

0 of 300 max characters

### WINNIPEG MB

515 Oak Point Hwy, R2R 1V2  
Tel: 204-633-9272  
Toll Free: 1-800-463-4641  
Fax: 204-632-6305

### REGINA SK

559 McDonal St. S4N 4X1  
Tel: 306-721-7211  
Toll Free: 1-800-667-7211  
Fax: 306-721-7215